

Fees

You need not worry about gathering a bagful of items every morning. At Once Upon A Time Daycare, we enable you to focus your attention on the most important aspect - your child.

At Once Upon A Time Daycare, there are no hidden extras. Your child's meals, nappies, wipes, nappy cream, sun cream, and formula milk are all included in the fees you pay, we only provide 1 type of formula (please ask management).

We have 3 fee brackets based on your child's age.

Fees are due in advance on or before the 25th of each month, and we issue invoices mid-month for the following month.

Unfortunately, there are no refunds for sickness or holidays. (Please see the holiday section for free entitlement).

Fee changes are calculated annually and are based on the minimum wage and the previous year's running costs. These changes are then applied to your bill with a minimum of 6 weeks' notice. (Please see T's & C's for more information).



Fee Structure (Minimum 2 Prime Hours)

0-2 Year Fees

All Year Round	
Full Day (8:00 – 18:00)	£95.50
Prime Hours (9:00 – 16:00)	£75.50
Morning Hours (8:00 – 13:00)	£58.50
Afternoon Hours (13:00 – 18:00)	£58.50
Term Time / Ad Hoc	
Full Day (8:00 – 18:00)	£108.50
Prime Hours (9:00 – 16:00)	£87
Morning Hours (8:00 – 13:00)	£69
Afternoon Hours (13:00 – 18:00)	£69

2-3 Year Fees

All Year Round	
Full Day (8:00 – 18:00)	£94.50
Prime Hours (9:00 – 16:00)	£74.50
Morning Hours (8:00 – 13:00)	£57.50
Afternoon Hours (13:00 – 18:00)	£57.50
Term Time / Ad Hoc	
Full Day (8:00 – 18:00)	£106.50
Prime Hours (9:00 – 16:00)	£86
Morning Hours (8:00 – 13:00)	£67
Afternoon Hours (13:00 – 18:00)	£67

3-5 Year Fees

All Year Round	
Full Day (8:00 – 18:00)	£93.50
Prime Hours (9:00 – 16:00)	£72.50
Morning Hours (8:00 – 13:00)	£55.50
Afternoon Hours (13:00 – 18:00)	£55.50
Term Time / Ad Hoc	
Full Day (8:00 – 18:00)	£105
Prime Hours (9:00 – 16:00)	£84
Morning Hours (8:00 – 13:00)	£65
Afternoon Hours (13:00 – 18:00)	£65

Funding at Once Upon a Time Daycare

We offer two ways for families to access their funded entitlement. Both are available on a term time only or all year-round contracts.

Families are **not required** to purchase additional services in order to access funded hours.

Stretching Funded Hours (All Year-Round Contract)

- Stretching spreads your child's funded hours **over more weeks of the year**.
- **30 hours per week stretched over 51 weeks** works out to **22 hours per week you can claim**.
- This allows children to attend regularly across almost the whole year while making the most of their funded entitlement.

Term-Time Only

- Term-time only sessions allow children to attend funded hours **during school term weeks only** (38 weeks per year).
- The full 30 hours are used during term time, with **no funded sessions during holidays**.
- Families may book additional **paid wraparound sessions** if childcare is needed during holidays subject to availability.

Choosing your Funded Contract Type

Families must select **either the Enriched Provision Contract (A) or the Funded Contract (B)** for the full term. These options cannot be combined or mixed within the same booking pattern.

Your chosen contract will apply to all funded hours claimed during that term.

Contract selections are reviewed termly and are subject to availability.

Funding Compliance Statement

We confirm that:

- Funded early education hours are delivered free at the point of access.
- Parents are not required to purchase meals, consumables or additional services in order to access their funded entitlement.
- All optional services are voluntary and clearly itemised.
- Families may provide their own consumables for funded-only sessions where appropriate.
- Invoices clearly distinguish between funded hours and additional services.
- Charges apply only to services that are additional to and separate from the funded entitlement.

Our aim is to remain fully transparent while continuing to provide high-quality early years education and care.

Option A- Enhanced Provision Contract

To maintain the high standards you expect, Once Upon a Time Daycare applies an Enhanced Provision Charge (EPC) of £3.30 per funded hour for all children.



The Enhanced Provision Charge covers:

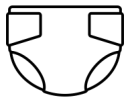
- Fresh, nutritious meals – breakfast, lunch, dinner, and snacks (including fresh fruit) prepared daily by our onsite chef, in line with the Eatwell Guide and our Healthy Early Years Policy.



- Onsite chef available – if a child doesn't like the meal provided, our chef can offer a suitable alternative.

- Allergies and dietary requirements – we cater to all allergies and dietary needs to ensure every child can enjoy their meals safely.

- Formula Milk



- Nappies, wipes, and other consumables – including nappy cream, sun cream, Calpol, and spare clothing if required.

- Trips, outings, and enrichment activities – including local walks, library visits, and larger excursions, with ratios halved and a Supernumerary staff member to ensure children's safety and wellbeing.

- Extra-curricular activities tailored to children's interests and development.



- Special events and additions – including "Come Dine With Me," graduation celebrations, stay and play sessions, home activities, baking with our chef, home nursery bags, and themed events for occasions such as Mother's Day, Father's Day, and Christmas.

- Ongoing investment in staff training and qualifications, including Paediatric First Aid and higher-than-required qualifications to ensure exceptional care and education.



- Full use of the Family app for real-time updates, photos, and observations.

- Additional soft play area available during the nursery day.

- CCTV monitoring – ensures the safety and security of all children and staff, giving parents peace of mind.

- Fingerprint entry – provides secure access to the nursery, so only authorised adults can enter, keeping your child safe.

This list is not exhaustive.

Please note: Due to dietary restrictions, storage limits, and our healthy eating policy, we cannot accept packed lunches.

Option B - Funded Contract



Funded hours delivered free, with optional services which must be booked for the full term if this contract is desired.

Families may access funded sessions completely free of charge during:

- 9:00am–12:00pm
- 1:00pm–4:00pm

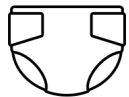
No additional services are required to access these sessions.

Optional services are available should families wish to purchase them; however, these must be booked for the full term.



Optional Services (Voluntary)

At Once Upon A Time Daycare, we aim to provide enriching experiences while keeping families fully informed about any additional costs. Families may opt in and be charged accordingly for the term, or where appropriate provide their own alternatives:



Enriched extracurricular – £3 per session

These special sessions enhance your child's experience and may include:

- Soft play sessions
- Baking activities
- Children's yoga
- External visitor workshops
- Enriched craft activities
- Themed learning days
- Stay and plays
- Come dine with me
- Outings/ local walks



These activities are optional and designed to provide additional fun, creativity and learning opportunities.



Care Package – £4 per session

For added convenience, we offer a care package which includes:

- Nappies
- Wipes
- Nappy cream
- Sun cream

Full Family App Access

Including:

- Regular daily updates
- Moments and care routines
- Direct messaging with your child's room

Families are welcome to provide their own items if preferred, these must be provided daily and cannot be provided in bulk.

Daily Snack – 50p per session

We provide a healthy fruit snack each day. Families may provide their own fruit snack if they prefer, this must be provided daily and cannot be brought in in bulk for multiple days.

Meals

Our nursery meals are freshly prepared on-site with great care and creativity, following Early Years nutritional guidance and supported by the Healthy Early Years Award. Each season, our menus are thoughtfully crafted to introduce children to a wide variety of flavours, textures, and cultural experiences, encouraging adventurous eating and fostering lifelong healthy habits.

- Breakfast - £2.00
- Lunch - £3.50
- Dinner - £3.50

Please note – the price shown is for the meal only. Any additional hour of care must be paid separately at our additional hourly rate of £16.50
Formula Milk (Kendamil) – £1.50 per bottle

We provide Kendamil formula milk. Families may provide their own clearly labelled formula if preferred.

If you have any questions about these options, please speak to a member of the management team — we're always happy to help

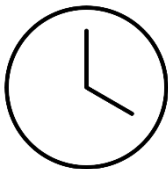
Wraparound & Additional Hours

Any hours outside funded session times are charged at the private hourly rate. Wraparound sessions (booked termly):

- Additional hour (alone) £16.50
- Additional 30 mins (alone) £11

Please note the 7am-8am charge is different please refer to the fee sheet.

Places are limited.

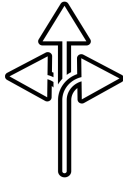


Hours

We are open from 7:00 am – 6:00 pm* Monday to Friday, 51 weeks of the year. We are closed on all 8 bank holidays and the days between Christmas and New Year. If your child attends nursery on these days, they are non-chargeable. Please note, any additional bank holidays throughout the year will incur charges.

*7 am to 8 am are additional hours subject to availability.

If your child is collected after their session time a late collection charge will apply. *any late collections after 6:00pm will be charged at a higher rate.

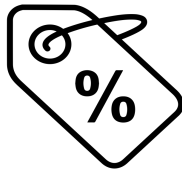


Flexibility

You can extend your session each day (subject to availability) adding hours either side of the times of booking.

7-7:30am £21.50	7:30-8am £16.50
Additional hours between 8am-6pm £16.50	
Additional 30 minutes between 8am-6pm £12.50	

(Please note if you require the early hour 7am-8am this will be charged per half an hour as this is limited due to consumer need currently.)



Discounts

Sibling discount: We offer a 7% discount if you have two or more siblings in nursery at the same time (with a minimum of 2 days' prime booking each).

NHS: 5% discount

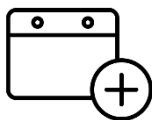
All discounts are capped at 10%. No discounts for Term Time only.

All year-round contracts:

Booking **4** prime or full days per week receive a 5% discount.

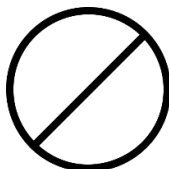
Booking **5** prime or full days per week receive a 10% discount.

To apply for discounts please email info@onceuponatimedaycare.co.uk. Discounts will be applied from the date of the email.



Ad hoc days

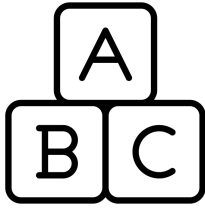
You can purchase extra ad hoc days. Ad hoc days can be booked at any time. (Subject to availability) Please request via email.



Plan Swaps

Please note, we do not allow plan swaps between families or between siblings. Or swapped days.

Registration



In order to register your child for Once Upon A Time Daycare and join our waiting list, please complete a registration form via the website on the 'Register Your Child' button. One of our team will then be in touch.

Parents are required to pay a registration fee of £300 to secure your child's place, £150 of this fee will become a non-refundable Joining / Admin fee.

6 weeks after the end of your contract with us (when your child leaves our setting) subject to our terms and conditions you will be refunded the £150 deposit.



Plan conditions

Minimum attendance is two prime sessions (Equivalent 14 Hours). All conditions are subject to availability.



Waiting list

Availability is assessed on a termly basis, taking in to account any leavers or room moves. We will inform you if a place comes available. If your child does not receive a place to start at the requested time, they will remain on the waiting list until a place becomes available.



Tours

Our managers have a set amount of slots for tours throughout each month and will invite families on the waiting list to view in the order that they have registered their interest.



Allocation of places

Places are offered on the basis of the following order of priority:

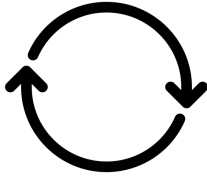
- A child with a sibling already at the nursery
- Full time place requests
- The date of waiting list registration



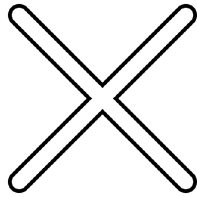
Accepting a place

To secure your place, you need to pay a £300 place registration fee within 48 hours of accepting the offer. Once we receive this fee, we'll confirm that your sessions are reserved. You will receive a booking confirmation.

Making changes to your plan



If you wish to decrease the number of sessions your child attends or is due to attend, a 8-week written notice is required, which must then be confirmed by email by OUATD. This policy applies both before starting and during your time with us. If you wish to increase your plan, additional days are subject to availability and are not guaranteed. Decreases in your child's plan are also subject to availability, and we cannot guarantee that we'll be able to offer your requested days, as we need to balance our staffing and attendance evenly throughout the week.



Cancelling a confirmed place

Cancelling your place, whether prior to starting or during your time with us, requires 8 weeks' written notice:

- Cancelling more than 8 weeks prior to starting: If you cancel your child's place more than 8 weeks ahead of your child starting nursery with us, we will refund your £150 deposit. However, please note that your £150 joining/admin fee will remain non-refundable.
- Cancelling less than 8 weeks prior to starting: We request that you inform us as soon as possible. In this case, neither your £150 deposit nor your £150 admin fee will be refunded, and you will be liable for any fees over and above the value of the £150 fees that are payable during the 8-week notice period.
- Cancelling during term: We require 8 weeks' notice, meaning that your contract with the nursery will not end until 8 weeks after the day on which you contact us to cancel your child's place. During this period, you will be responsible for paying the fees. All outstanding fees remaining will need to be paid in full.

Your deposit will be refunded 6 weeks after your child's last day, provided your account is clear. This can be collected via card in person at reception. If you wish for the deposit to be transferred, this will incur a £20 transfer fee.

Updates

Please let us know of any changes that you wish to make to your waiting list requests. Any updates should be made in writing to info@onceuponatimedaycare.co.uk. The registration fee and deposit will need to be paid directly into our bank account, over the phone, in cash or at reception.